



JENIFER LAVELL
Media Specialist

*Prince George's County Public Schools
Prince George's County, MD*

ONE MEDIA SPECIALIST, THREE DAYS, 10,000 BOOKS: A LIBRARY TRANSFORMED

PRINCE GEORGE'S COUNTY PUBLIC SCHOOLS | MD

“Opening a brand-new library with a large budget and only three days to spend it felt overwhelming – until I connected with Follett Content. Our Sales Consultant, Katie Leedy, provided a thoughtfully curated book order that was so comprehensive I barely had to make changes. She also offered genre labeling, which I thought would be impossible to implement with over 10,000 new titles.

Opening a new school library and looking for unmatched service?
Learn more about our new school services at follettk12.link/af90da.

“Follett Content’s white-glove service was a game-changer. This premium support includes delivery, unboxing, and full shelving of your book order – organized exactly how you want it.”

JENIFER LAVELL

Media Specialist

Prince George’s County Public Schools, Prince George’s County, MD

“Follett Content’s white-glove service was a game-changer. This premium support includes delivery, unboxing, and full shelving of your book order – organized exactly how you want it.

“As someone who works alone, I knew that handling a shipment of this size would take me weeks. Instead, my library went from empty to fully shelved in just three hours. Katie was there on delivery day, helping to finalize shelf markers and working alongside the team.

“Her preparation was impeccable – she sent a detailed questionnaire weeks in advance to ensure everything went smoothly, from truck access to the layout of our library. Everyone involved – from the truck driver to the unpacking crew – was punctual, professional, and kind.

“The entire experience exceeded my expectations. I’ve always trusted Follett Content for their fast fulfillment and unmatched customer service, and now with genre labeling and white-glove service, I wouldn’t consider ordering from anyone else.

“100/100. A+. I absolutely recommend Follett Content to any school library looking for efficiency, reliability, and exceptional support.”

